

IMPACT

REPORT

2022

the european
end street homelessness
campaign



world
habitat



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FOREWORD



At World Habitat, we believe housing is a fundamental human right. When people experiencing housing inequality and homelessness are given a stable home with the necessary support – evidence shows us they are able to rebuild their lives.

Our vision is a world where if street homelessness cannot be prevented in the first place, it is a rare, brief and non-recurring experience. The European End Street Homelessness Campaign exists to ensure that every person who needs it, has access to a home in a community where they feel safe. This report highlights the inspiring impact World Habitat had in 2022 through a network of frontline organisations across ten European cities committed to this vision. Themes of permanent housing solutions, safety in the face of global conflict and inspiring human stories of those working and receiving support on the frontline run throughout this report.

Permanent housing, with the right level of support, will provide anyone who needs it with the best chance to move away from a life on the streets. In 2022 we are proud to have worked with organisations stretching from Lisbon, London and to Bucharest who have all worked relentlessly to develop housing-led solutions and alleviate housing injustice and inequality. Our programme continues to support organisations working to drive systemic changes in housing provision in their cities – and move towards ending street homelessness once and for all.





In 2022 the world has been confronted with a new crisis in the first major international conflict on European soil since World War II. In just a few months our support enabled our partners to provide accommodation and support to 724 adults and 371 children fleeing the conflict in Ukraine. The conflict in Ukraine had a profound impact across all our work, and nowhere has this been felt more than in the countries neighbouring the conflict. As Programme Lead, I am proud that in 2022 World Habitat responded without delay by providing lifesaving financial donations to our partners in Slovakia, Romania, and Hungary. Our independence and ability to act swiftly enabled homelessness organisations to provide effective responses to a rapidly emerging and uncertain humanitarian crisis.

Through crisis comes opportunity, leadership and also remarkable stories of impact. The speed with which our partners pivoted from frontline domestic housing services to first responders to a major European conflict continues to be inspiring. Parallels can be drawn with their response to COVID-19 – yet again showing that in the face of global challenges, communities and rights-based organisations have the solutions. This lies at the heart of our mission at World Habitat, to celebrate, champion, and help communities develop new innovations, ideas and advances that improve the lives of people across the world.

World Habitat's organisational strategy 2022-2023 sets out a clear path for the Homelessness Programme towards ending homelessness, responding to the climate crisis, increasing diversity and inclusion and

further strategic collaborations. The climate emergency is the greatest threat to our vision: a world where everyone has a safe and secure home in a successful community. In 2022 we made progress in our commitment to be a Net Zero programme by 2030 and have reduced the carbon emissions of the European End Street Homelessness Campaign by 9%. Not only this, as signatories of the Association of Charitable Foundations (ACF) Funders Commitment on Climate Change, World Habitat have committed to use our influence and “make opportunities for stakeholders to learn more about the key causes and solutions of climate change.”

Working collaboratively and in direct partnership with others in 2022 helped us improve the way we work, and I'm delighted to share our new collaboration with the Centre for Homelessness Impact which has provided a fresh and exciting new vision for our programme. Building on our 'Investors in Diversity Award' from 2021 – this year we made steps to embed diversity, equity and inclusion throughout the campaign – with particular success on increasing user involvement and improving the lives of women experiencing homelessness across partner cities.

This report shares impact from across World Habitat's Homelessness Programme in 2022 – thank you for taking the time to read it and for showing your support. Together, we can end street homelessness.

Patrick Duce
Programme Lead (Homelessness)

2022 IN FIGURES



724

Ukrainian adults given accommodation and rent support



371

Ukrainian children supported



618

people placed into long-term accommodation



3

emergency donations given to NGOs responding to the Ukrainian conflict



11

city campaigns



7

innovation grants



188

people attending Homelessness exChange events in 2022 (in person and online)

OUR IMPACT IN 2022



The European
End Street Homelessness
Campaign

IMPACT REPORT 2022





World Habitat support enabled our campaign partners to provide accommodation and support to **724 adults** and **371 children** fleeing the conflict in Ukraine.

The European End Street Homelessness Campaign believes that housing is not just a human right – but the basis of stability and safety for everyone. Without this we cannot hope to either prevent or alleviate street homelessness. Our vision is a world where street homelessness is prevented first of all, and if it cannot be prevented is a rare, brief and non-recurring experience. Despite geopolitical uncertainty and the humanitarian crisis caused by the war in Ukraine, in 2022 our campaign highlighted powerful stories and demonstrated real success towards ending street homelessness for good.

All the organisations World Habitat supports across ten European cities in 2022 have continued adapting to the post-pandemic world in different ways, as we all face the challenge of holding on to progress made and not returning to 'business as usual'. Our programme continues to support organisations working to drive systemic changes in housing provision in their cities – and move towards ending street homelessness once and for all. Across our campaign last year, 618 people were placed into safe and secure accommodation that they could call home.

Our approach helps partners develop individual city plans, and World Habitat staff provide invaluable support and guidance to help partners set a clear path to progress on this journey of tackling street homelessness. World Habitat's Innovation Fund grant programme continued from success to success – delivering a range of exciting new initiatives in



2022, including a series of women's peer-led projects in Leicester and Budapest, publishing international evidence of housing interventions in Lisbon, and ensuring the experiences of Housing First residents in Glasgow could be shared to new audiences across Scotland. As a result of our support, campaign partners are making faster progress in developing Housing First accommodation in Scotland and Portugal.



Campaign partners across Europe provided long-term accommodation for **618 people** previously sleeping on the streets.

Nothing can replace the inspiration, connection and mutual learning built through meeting face to face, and this year we have been able to reintroduce in-person meetings and events in order to build greater awareness and adoption of good housing practice. We were delighted to bring together leading housing advocates in June 2022 at the International Social Housing Festival in Helsinki – a global event attended by policy makers and practitioners from over 54 countries. Our transfer work in this area has helped facilitate a growing network of practitioners and policy makers just at the time when wider European Union level programmes like the European Platform on Combatting Homelessness were launched.

This major initiative shares many of the core principles of the European End Street Homelessness Campaign (good quality evidence, housing-led



A total of **188 people** attended our events – both online and in person – leading to the sharing of ideas and development of exciting new approaches to ending homelessness.



solutions like Housing First, and a shift away from shelter-based provision) – evidence that solutions we have long championed are now becoming mainstreamed. World Habitat stands firmly in partnership with all other housing and homelessness organisations in support of the Platform – which is a major part of the of the European Pillar of Social Rights Action Plan to implement Principle 19 on Housing and assistance to the homeless.

In 2022, we also facilitated the EESHG Annual Gathering of Cities in Barcelona and a knowledge ex**Change** event in Budapest. Our long-standing campaign partners Arrels Fundació hosted partners from all campaign cities in Catalunya – as World Habitat transferred learning and expertise from across the campaign with a focus on partnership working with local municipalities.



88% of people who attended best practice project visits facilitated by World Habitat found them useful in their own work.

A total of 188 people attended our events – both online and in person – leading to the sharing of ideas and development of exciting new approaches to ending homelessness. Events included thematic Open Space sessions on Roma and women's homelessness, as well as targeted peer to peer meetings on data, evidence, housing first and measuring the impact of housing interventions. These vital online spaces enabled us



Nothing can replace the inspiration, connection and mutual learning built through **meeting face to face** – and in 2022 we continued our role connecting people across Europe and beyond to accelerate the adoption of good practice to end street homelessness.



to foster a deep sense of ongoing solidarity between campaign partners and further commit to increase the diversity, equality and inclusion across the campaign. It ensures that the experience of society's most marginalised individuals is not ignored. Street homelessness is the most extreme form of marginalisation – and we will not rest until everyone who needs it has access to a stable and safe home of their own.

As an independent foundation, we have been able to stimulate and pilot new approaches to ending homelessness through our Innovation Fund – a unique grant programme available to campaign partners. In Brussels, our partners Infirmiers De Rue ran a National Conference to End Homelessness – a unique event bringing together politicians from all regions of Belgium – co-creating a new strategy to increase social housing for people experiencing homelessness. This shared policy goal will provide a focal point for all their advocacy work in 2023 as they work to bring together senior policy makers from housing and social care parliamentary commissions.


Elsewhere, the Westminster Homelessness Partnership convened a specialist working group to go through all the data they collected during local street counts 'by name'. Evidence gathered across the partnership agencies ensured as much as possible was being done to support each individual away from the streets.

2022 was also a year we expanded our influence and used our resources in European countries where the housing need is greatest. We continued to



“ Recently I've been thinking about my Housing First Peer Support worker, Charlie, who spoke to us when I was sleeping rough. Without the reassurance of speaking to someone who's been through it, I don't think I would have believed that Housing First works ... I've got a full-length mirror in my new flat and I'm not scared of my reflection anymore.”

Michelle (Glasgow)



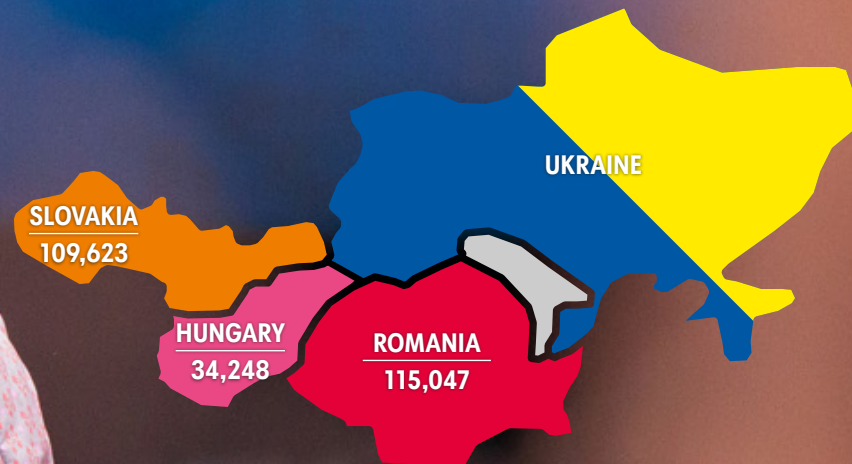
grow geographically as a campaign by bringing in the city of Bucharest and launching an exciting new project called the Central and Eastern European (CEE) Homelessness ex**Change** Programme, a specific regional cohort of campaign partners from Zagreb, Bratislava, Budapest, and Bucharest.

Our long standing partners Oz Stopa Slovensko launched their unique housing programme 'Crossroads' in 2022, providing a housing-led solution for people accessing their innovative social work outreach services with a particular focus on providing a home and support to women leaving prison. Our vision for the CEE Homelessness ex**Change** programme is that successes such as these are shared across this regional cohort and learning is transferred to all our partners.

Finally – 2022 was an important year of evolution for the campaign. As the world changes around us and uncertainty continues to be the new normal, we must remain committed to adapting and responding as a programme. We focused our resource in the CEE region where we know we can have a major impact – we also transitioned some longer standing cities such as Torbay to be a legacy of the campaign. We welcomed Glasgow Alliance to End Homelessness (GAEH) as the lead partner in Scotland's largest city – drawing learning from their huge success during the pandemic and ambitious plans to end street homelessness in the city by 2030.

Our campaign demonstrates that despite obvious challenges – progress towards ending street homelessness is possible, and that World Habitat's role as a catalyst for positive housing responses is more needed than ever. Our strategic commitments around tackling the climate emergency, increasing diversity and championing evidenced based and community-led responses to a global housing crisis remain as relevant and needed as ever.

OUR FOCUS IN 2022



Ukrainian refugees in EESH countries

Ukraine conflict

At World Habitat, our vision is a world where everyone has a safe and secure home in a successful community. War is one of the greatest threats to people achieving the right to housing and the 2022 sudden Russian invasion of Ukraine has resulted in the largest displacement of people in Europe since World War II.

Since February 2022 almost eight million people have fled Ukraine, with many not only becoming forcibly displaced, but also homeless and destitute. Most of these people have fled to neighbouring countries, often a temporary stop off en route to another safe country where they may have connections or ties, but many people have no alternative destination and remain trapped in bordering countries, waiting to return home.

As always, the immediate and ongoing task of responding to this mass influx of people falls not only on international humanitarian agencies, but also civil society and volunteer groups already deeply rooted in local communities who are receiving large numbers of refugees.

Our housing and homelessness partners in Romania, Slovakia and Hungary have been at the forefront of responding to people displaced, and there has been a huge increase in demand for their housing and social support from refugees. Much of their work in 2022 has been focussed welcoming refugees at major border and transport hubs, providing practical and emotional support and securing vital accommodation for those with nowhere to stay.



In **Hungary**, World Habitat support enabled **From Streets to Homes** to provide accommodation and rent support for **104 Ukrainian families**, including **200 adults** and **142 children**.

As the humanitarian crisis broke in Spring 2022, World Habitat swiftly provided emergency financial support to our partner organisations supporting the refugees fleeing into Eastern Europe. These unrestricted donations helped kickstart our partner's service provision and fundraising efforts. Partners From Streets to Homes in Hungary were able to provide accommodation and rent support for 104 Ukrainian families, including 200 adults and 142 children. In Slovakia, our support to Oz Stopa enabled

the social work organisation to provide support to 395 adults including 113 mothers and 195 children. The high number of families arriving at the border led Oz Stopa to rapidly set up a childcare service, as families with young children needed facilities while mothers sought work and accommodation. In Bucharest, our partners Carusel provided accommodation for 125 adults and 34 children following the immediate influx of refugees.



In **Slovakia**, our support to **STOPA Slovensko** enabled the social work organisation to provide support to **395 refugees** including **113 mothers** and **195 children**.

World Habitat's funding enabled our partners to respond swiftly when the invasion began, meeting refugees at the borders, providing much needed humanitarian supplies and bringing them to rapidly set up temporary shelters, hotel accommodation and welcome centres. They set up innovative housing programmes within their communities, meaning that refugees were able to access safe and secure housing in host homes as quickly as possible, and provided emergency support to connect with relatives and access social services and psychological support. Twelve months later, these same partners have now transitioned to providing longer-term integration support for refugees. This has developed into aiding reconnection with family abroad and filling gaps left by national governments supporting Ukrainian nationals who cannot return home, enabling them to integrate and settle.



In **Bucharest**, World Habitat's funding helped partners Carusel provided emergency accommodation for **125 adults** and **34 children** fleeing the war in Ukraine.

In the face of the crisis, national governments in the areas we work have shown limited leadership and ongoing support has been weak. As the conflict developed over 2022, guidance, funding, and practical resources reduced month by month. The role of NGOs in this crisis has been an integral part of the response – they were able to respond quickly and flexibly due to their existing expertise in supporting people who are homeless. It is this strong link to local communities and wider partnerships in civil society that proved critical to supporting the influx of refugees. NGOs led the initial response to the crisis and will continue to do so in 2023 as the conflict shows no sign of ending. Some receive financial support from international aid organisations, but many have relied on public donations to fund their work.

As the war continued, we facilitated an online ex**Change** session in June 2022, bringing together our Eastern European partners in solidarity, to enable them to learn from each others experiences and identify opportunities to further increase their impact on behalf of the people displaced by the conflict. Through our Innovation Fund, World Habitat provided additional funding to one of our partners to set up a mentoring programme for Roma refugees who fled Ukraine and who are settling in Hungary, aiding their integration into their host country.



“ Homelessness organisations have the ability to respond quickly providing care, emergency accommodation and safe housing for the most vulnerable refugees fleeing the violence. World Habitat has provided emergency support to our partners and stands ready to provide more help to assist refugees.”

David Ireland, CEO World Habitat



Updating our vision of an end to homelessness

In 2022 we developed a new collaboration with Centre for Homelessness Impact (CHI) to update our vision of a world where street homelessness has ended and embed best practice from their work across the Homelessness Programme.

The work of CHI across the UK has been effective, particularly in championing the role of effective and increasingly influential, evidence based practice and focusing the housing and homelessness sector on what works towards ending homelessness. Understanding what works in tackling homelessness has always been an integral part of our programme – and why our collaboration with CHI is such an important one.

In June 2022, CRESCER in Lisbon published ground-breaking evidence demonstrating the success of their É UMA CASA, Lisboa Housing First project. This booklet – used to communicate the success of the housing intervention – outlined how since 2013, 90% of tenants in É UMA CASA residents did not return to homelessness, 89% had increased connection to social services and half of those within the project resumed ties with family members.



“
Ending street homelessness means that it is prevented wherever possible and, where it cannot be prevented, is a rare, brief, and non-recurring experience.”

Centre for Homelessness Impact (CHI)

World Habitat funding helped share the CRESCER evidence across Europe in English, Portuguese and French. Next year we will build on this evidence-base by undertaking a large cost benefit analysis of CRESCER's intervention – compared to standard shelter interventions. This will be a first of its kind in Portugal. We will work closely with CHI to help shape the dissemination of this research, including sharing with an international audience at the next Annual Gathering of Cities in Lisbon in Autumn 2023. Our vision is that this evidence of what works in Lisbon will help shift national policy and funding from short term shelters to long term housing and support across Portugal.

Our partnership with CHI is helping local contexts across the campaign where there are significant gaps in good quality homelessness data. We are working with CHI's Practice and Partnerships Team to test out parts of their framework with homelessness practitioners stretching across Europe. In 2022 we:

- Shared best practice on CHI's core indicators to allow EESHG partner organisations to better understand how to measure and manage the impact of their work
- Embedded their definition of ending homelessness within the working practice of the Homelessness Programme and across partner EESHG cities
- Used the framework within this definition to redesign our Innovation Fund grants programme, which in 2023 will drive up evidence-based work and fill gaps in understanding of what works to end street homelessness across participating European cities.



“ The Centre for Homelessness Impact’s ‘definition of ending homelessness’ is a clear, inspiring and straightforward definition. It’s nice to get rid of the imaginative concept and have a clear goal.”

Annual Gathering of Cities participant



world
habitat
exchange

“Although the situation in my country and city is bad, it is clearer to me where to start.”

CEE Homelessness exChange participant

Central and Eastern European Homelessness exChange programme

In 2022 the European End Street Homelessness Campaign expanded to work with new partners in Central and Eastern Europe (CEE) and we focussed our resources in providing intensive support to this cohort, as well as bringing opportunities for knowledge transfer and learning in the region.

In CEE our partners contend with a lack of suitable housing, difficulties accessing funding, weak or unreliable data on homelessness and lack of political will. These significant challenges are made worse in the region where resources are often fewer and create a particularly challenging context for those committed to ending street homelessness.

In 2022 we launched the ambitious CEE Homelessness exChange programme to address these housing challenges. We targeted our resources on this





“ I got a lot of good information about how other organizations collect data. It was full of inspiring ideas in the area of homelessness prevention.”

CEE Homelessness exChange participant

geographical region with the aim of creating a space for our partners in CEE to come together and share and learn from each other. We also worked to drive housing-led solutions across the region by supporting pilot programmes, particularly those promoting a move to a housing-led system, and by facilitating a wider network of practitioners to promote expertise and best practice.

The exChange programme kicked off in Autumn 2022 with an inspiring study visit to Budapest, hosted by World Habitat Bronze Award Winner's Utcáról Lakásba Egyesület (From Streets to Homes Association) and was attended by representatives from partners in Bratislava (STOPA Slovensko), Bucharest (Carusel) and Zagreb (The Croatian Network for the Homeless).

This visit provided the cohort with the opportunity to explore leading best practice and share knowledge and ideas. In Budapest we learned about our hosts' housing-led programme and visited their innovative project renovating and bringing back into use disused municipal housing. We held meetings with local politicians whose long-term support for this programme has been crucial and had the opportunity to ask questions and better understand the motivations and drivers for local decision makers.

Meeting and engaging with local policy makers and elected officials can be a challenge for local NGOs – yet our programme shows that World Habitat can be key to unlocking these relationships and ensuring they remain key allies in developing lasting solutions to homelessness.

This exChange programme will continue throughout 2023 providing further opportunities for in-person learning and study visits to inspiring housing projects across the region, as well as commissioning robust and independent research into regional solutions. This work will support our partners and other stakeholders to improve service provision and through targeted policy recommendations will advocate for and help implement systemic changes to end street homelessness.



“ *I was living with my family in an informal settlement in the forests, with no heating, running water or mains electricity. We were very overcrowded, three generations living in a very small space, and family relations had broken down. Our housing conditions and relationships were so bad that my grandchildren, who lived with us, were at risk of being taken away by social services.*

I was referred to From Streets to Homes, and they helped my family move into a new home – a flat owned by the municipality which had been derelict, but which was refurbished by my husband and son, along with From Streets to Homes and a team of volunteers.

Over time our family relationships improved, there is now enough room for everyone, and we have a safe and secure home which is ours for as long as we want it. I love being with my family, but I’ve also found new friends and networks through From Streets to Homes. I am part of the women’s group and love coming together in solidarity with other women with similar experiences to mine.”

Anna (Hungary)





NEW CITY SPOTLIGHT BUCHAREST

In 2022, we welcomed the city of Bucharest, in Romania, as a new partner in the campaign. Our lead partner in Bucharest is the NGO Carusel. Carusel provide direct services to many of the thousands of people sleeping on the streets of the Romanian capital.

Carusel provide services such as outreach, shelters, a shower van, and integrated day centres for those facing multiple disadvantages. Carusel supports around 2,500 people a year, including those who are experiencing homelessness, living with tuberculosis (TB) and HIV, sex workers, people fleeing the Ukrainian conflict and people who inject drugs.



“ It is important for us to be part of a European network of organisations sharing the same dream – a world where everyone has a place to live, where, no matter who you are, human rights are respected and where every single person is treated with respect and dignity. A world where solidarity truly is a core value and where no one is left behind.”

Dr Marian Ursan, Director of Carusel



In Romania, social work legislation provides the legal definition of homelessness, which includes being on the street, with no house and nowhere to stay. However, like in many other countries in Central and Eastern Europe, there is little or no reliable official data regarding the number of people experiencing homelessness nationally. It was only in 2022, that the Romanian government began working on the first national public policy specifically focused on people experiencing homelessness. Previously, people experiencing homelessness tended to be included as a subgroup in other national strategies, such as social inclusion, reducing poverty, and children.

In the absence of up-to-date official estimates and a national public policy, social services for people experiencing homelessness falls far short of the actual need, especially in the wintertime. Other issues that impact on those who are homeless include:

- In Romania citizens need an official ID to access many areas of social support, and this is linked to a persons' address and lasts for ten years. As people experiencing homelessness do not have an address, the Romanian government provides temporary identity documents to those without a home leading to discriminatory practice in accessing the labour market.
- Most buildings are not state owned or used for social housing, yet wages are so low that people from a lower socio-economic status cannot get credit to rent flats or buy everyday goods.
- Public sympathy for homelessness as a social issue is low, and people who are street homeless are often blamed for losing their housing and made to feel shame.



Carusel supports around **2,500 people** each year who have no place to call home.

Joining the campaign is an important step for Carusel to raise awareness in the general population and public authorities on homelessness issues – and to gain support for sustainable housing solutions. Carusel believes that the government needs to deliver on legal responsibilities to street homeless people, take a new approach, and raise homelessness up the political agenda. They want to develop better evidence and data of people experiencing homelessness and begin more consistent surveying methodologies on the streets of Bucharest.

While accessing housing for social purposes remains a great challenge, Carusel want to start talking now about the potential of Housing First methodology as a key part of tackling homelessness in Romania. While they may be operating in the most challenging of circumstances their values and vision make them a perfect partner for the growing Campaign.

Responding to the climate emergency

The climate emergency is the greatest threat to World Habitat's vision of a world where everyone has a safe and secure home in a successful community. A home cannot be safe and secure if it is at risk of destruction from disasters, including floods, wildfires, and violent storms. A community cannot be successful if prosperity and societal stability are threatened.

We have a responsibility to ensure that we minimise our own environmental impact. World Habitat has adopted a carbon strategy that will see us transition to a net zero organisation as soon as possible and no later than 2030.

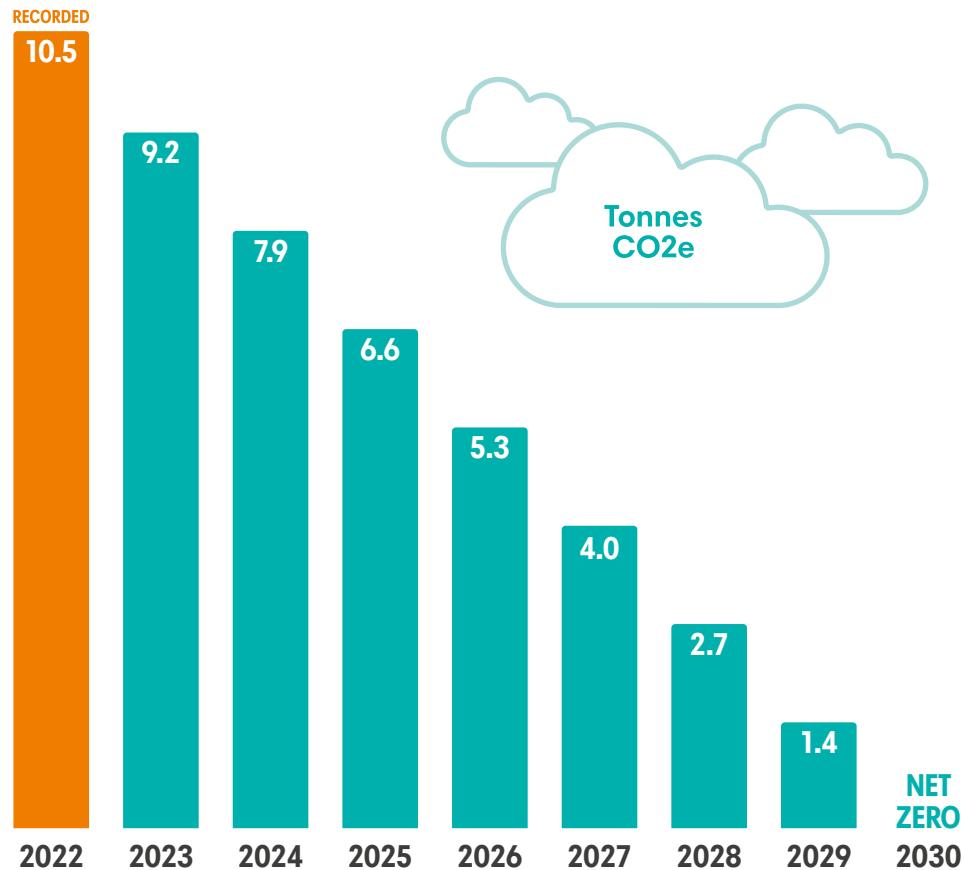
In 2022 the EESHC generated 10.54 tonnes of CO₂e through programme activity – primarily international flight travel. We continue to decarbonise our programme activity, reducing unnecessary flight travel, delivering hybrid events by making use of streaming technology and finding ways to reach new audiences without relying on in person activity. In 2022, we found a way to increase our impact and reach a wider audience despite reducing our carbon emissions – we have shown it can be done and next year we will reduce again, working within a programme carbon budget of 9.2 tonnes of CO₂e.

“ We have to work together across the sector to make sure that the voices of people who most suffer the effects of climate change but contribute the least are heard and are front and centre.”

exChange workshop participant



EESHHC projected carbon budget 2022-2030



“ There is a huge challenge of properly resourcing climate action – making it easier for people and staff in the homeless sector who already have huge demands on their time.”

exChange workshop participant

Lowering our own carbon emissions is just the minimum however, and we must go further. In line with the Association of Charitable Foundations (ACF) Funders Commitment on Climate Change, we have committed to use our resources to “make opportunities for stakeholders to learn more about the key causes and solutions of climate change.” In 2022 we started influencing partners across the EESHHC, mobilising action across the homelessness sector and finding ways to amplify what is already happening. We worked to inform our partners about net-zero and the impact of the climate emergency, influenced them to set actions to reduce their carbon emissions and explored ways to further align housing rights with the climate justice movement.

A CAMPAIGN OF CHANGEMAKERS

The EESHG supports, celebrates, and helps inspiring housing advocates scale up their solutions to homelessness. In 2022 we continued to bring together some of Europe's most resolute and committed people – all whom reflect the very values of World Habitat itself.

Collectively, it is through their work that meaningful change happens and through their actions that lives are changed for the better on the streets of Europe. Here we share just a few of their stories – so you can hear from changemakers in their own words.

The European
End Street Homelessness
Campaign

IMPACT REPORT 2022



Cristiana Merendeiro

Project Manager, CRESCER | Lisbon



"Being part of the European End Street Homelessness Campaign has allowed me to connect with insightful people and amazing European projects, share common difficulties, and think about innovative ways to overcome them."

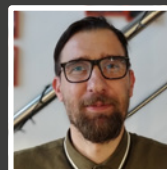
"This campaign puts people's real necessities first and supports associations and professionals, providing important tools to promote discussion and dissemination of data around the intersection of housing and social justice. Being part of a community aiming at homelessness eradication, and sharing the principle of respect for people's choices, makes the path easier even when faced with challenges.

This collaboration has a very positive impact on CRESCER's work, allowing us to disseminate the results of our intervention and share the knowledge we have been collecting over the years with the mindset of advocating for better housing policies in Lisbon and influencing Housing First implementation in other Portuguese cities and European countries."



Pavol Sabela

Director, STOPA Slovensko | Bratislava



"If a small Central European town wants to face global issues, it must perceive the world as a whole in the context of the butterfly effect."

"The challenges we face are not local. They are in every big or small city in Europe. Homelessness, climate change on the one hand, and our desire and need for change is subject to global trends.

"Bratislava as a city is catching up with Western Europe, and over the years that we have been part of the European End Street Homelessness Campaign, we have come closer in many ways, not only in our thinking but also in our actions and impact in developing lasting housing projects to end homelessness in Slovakia.

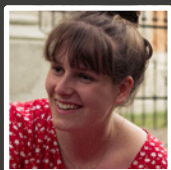
"Being part of the change is not a matter of possibility, but a matter of necessity. A need that carries the code of change that affects us all."





Adél Csűrök

Communications Manager, From Streets to Homes | Budapest



“Being part of the European End Street Homelessness Campaign in 2022 provided me with opportunities to grow and to improve our organisation.”

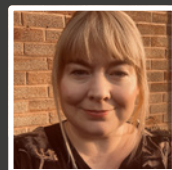
"I have received a lot of support and help in developing our current programmes and launching new ones at From Streets to Homes in Budapest. The online Open Space Sessions dealt with issues that concern all of us, while helping us to share and to learn different good practice.

"The war on Ukraine made us redirect our work but we had help: the campaign facilitated the sharing of knowledge between European organisations to tackle this crisis more efficiently. The Annual Gathering in Barcelona made it possible to connect with other people and to get to know the work each organisation does to help end homelessness. The connection between the organisations and funding from World Habitat made it possible to specialise our services and to start our specific Women's Group sessions."



Rebecca Pawley

Coordinator, Leicester's Homelessness Charter | Leicester



“Homelessness has a devastating impact on the lives of those who experience it. Initiatives in the United Kingdom such as ‘Everyone In’ during COVID-19 have demonstrated that it is possible to end street homelessness.”

"The European End Street Homelessness Campaign has provided me with a global network of colleagues who are all passionately committed to a world where no one has to sleep on our streets.

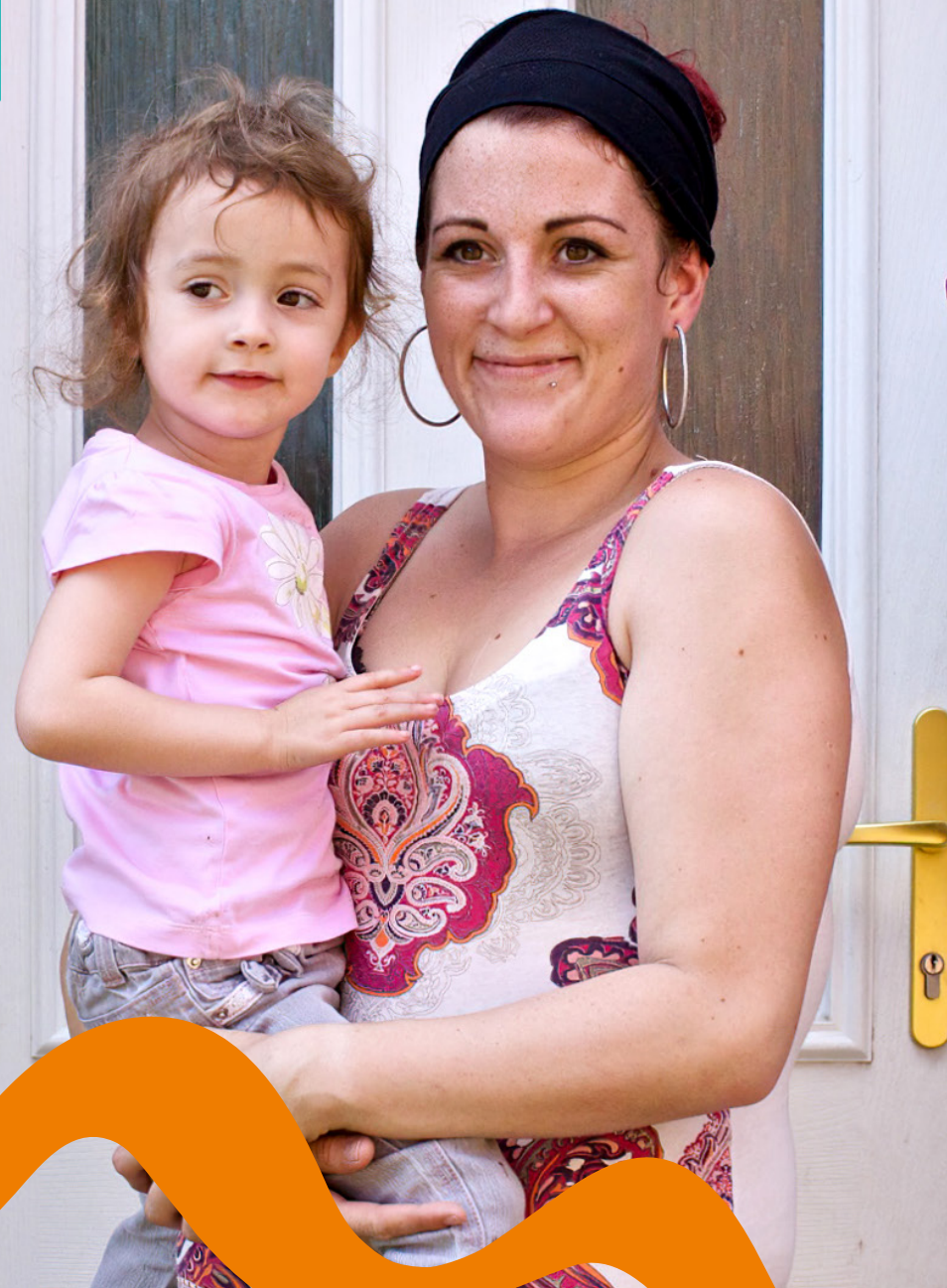
I was incredibly fortunate to be a part of the Annual Gathering of Cities in Barcelona in 2022, where all 10 partner cities came together to share best practice and visit some inspirational projects. It was clear that despite the differences in our home countries, many of the issues faced by people experiencing street homelessness and those seeking to address it, remain the same. It reaffirmed to me the strength that comes with having a shared vision, as is the case in Leicester with our Homelessness Charter. I'm looking forward to working closely with World Habitat in 2023 and find new and innovative ways to improve the lives of those in greatest need."



LOOKING AHEAD TO 2023

World Habitat's mission is to help those who are homeless; those who have lost their homes due to war and disasters; and those who simply cannot afford to live where they need to.

In 2022, one in seven people across the world live without a proper home, by the end of 2023 – this is likely to get worse. With crisis after crisis sending economic and political shockwaves across international borders – housing and homelessness injustice shows no sign of abating, and we must continue to act. World Habitat's role as a catalyst for good housing ideas is more important than ever.



The global connections we hold remain vital in ensuring that the right housing ideas get into the hands of those with the greatest housing problems. Across the ten cities that continue to form the EEHSC we will continue to foster international partnerships, sharing of best practice and transfer of knowledge in tackling street homelessness. We know that each organisation works in a unique local context, but by the end of 2023 we will have worked with each one to set a sustainable pathway to zero homelessness. Underlying all World Habitat's work is an understanding of the climate emergency – which affects us all. In 2023 we will continue to work urgently towards a rapid and sustainable decarbonisation in our programme and specifically target a cohort of campaign cities to influence their own reduction in carbon emissions.

World Habitat remains committed to becoming a more diverse and equal organisation through improvements to our workplace and our board, so that we better connect the organisation with the diversity of our work and the people our work aims to help. Across the homelessness programme we have been strong in helping our partner organisations to deliver work that highlights evidence from people who've experienced homelessness. These voices, insights and experiences, often marginalised within services – have been channelled through activities such as peer-to-peer workshops for women, training courses and panels communicating activity in EESHSC cities. This is an area that we will continue to improve in 2023 and beyond – ensuring that marginalised voices are centred throughout the work of campaign partners.



One in seven people across the world live without a proper home. World Habitat's role as a catalyst for good housing ideas is more important than ever.

In 2023 we will continue to champion permanent housing as the necessary solution to street homelessness – particularly in countries in Central and Eastern Europe where the need continues to be great and where we are confident we can have the most impact. As World Habitat continues to explore and expand on its specific regional expertise – our focus will be on supporting the structural change necessary to further housing-led solutions. Throughout 2023 we will continue to support the transfer of knowledge in the CEE region through our ambitious ex**Change** programme, supporting our partners to advocate and increase access to the right housing. By the middle of 2023 we will have published a unique feasibility study into housing-led solutions in CEE. With targeted recommendations for policy makers in Romania, Slovakia, Croatia, and Hungary – we will use our convening and influencing position, to accelerate an end to homelessness in the region.



In 2023 we will use our convening and influencing position to **accelerate an end to homelessness** in the CEE region.

Safe and secure housing is a fundamental human right; without it, people cannot fulfil their true life-potential. Therefore, we will use our resource to grow our evidence base of what works in delivering the right housing for people and communities. Our collaboration with Centre with Homelessness Impact will shape a broad range of innovative grants focused on developing

and expanding new pilot projects across EESHHC cities. This will increasingly focus on prevention, tackling the issue of homelessness before it starts. We will also continue to prevent homelessness through raising public awareness of street homelessness and ensuring those that have recently moved away from homelessness get the support they need to remain in accommodation.

We know that when individuals on the street are given access to the housing that they want coupled with the support that they need, then we can collectively achieve meaningful reductions in homelessness. We will ensure evidence and impact from our partners is understood by policy makers with the tools and influence to drive development of non-shelter-based solutions. This commitment to scaling-out positive housing practice is one that sits central to World Habitat's vision of a world where everyone has a safe and secure place to call home.



**Our vision is a world where
everyone has a safe and secure
home in a successful community.**

We are:

- an agent for change
- globally minded
- climate focused
- independent
- innovative
- caring
- well connected

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The European
End Street Homelessness
Campaign

IMPACT REPORT 2022

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