

### Programme Manager (Homelessness)

Do you want to help end street homelessness, address housing inequality and support organisations to create real social change? Are you looking to join a global organisation that celebrates innovation, champions positive housing solutions, and works across the world to further the right to housing? If so, then join World Habitat as **Programme Manager in the Homelessness Programme** and play a key role in helping us end street homelessness once and for all.

**About World Habitat**

Billions of people around the world lack a safe home due to conflict, poverty, natural disasters, and poor housing rights. At World Habitat, we work as a catalyst to help people overcome these challenges. We find out what works, help it grow and transfer great housing ideas to where they are needed most.

We run three principal programmes: the World Habitat Awards - celebrating the best housing solutions; the Global Community-Led Housing Programme; and the Homelessness Programme – all delivering a range of World Habitat exChange activities that bring people and ideas together. We champion the very best housing ideas, and support communities to take control of solving their own housing needs.

We are a flexible and family-friendly employer. We offer flexitime, a 34.5 hour working week, some working from home, a generous pension, life cover and a competitive salary.

We welcome applicants from all backgrounds, genders, abilities and ethnicities as we seek to increase the diversity of our staff team to reflect our diverse work.

We encourage career development with an appraisal system and opportunities to develop your knowledge and skills.

**About the Homelessness Programme**

Five years ago, World Habitat set up the European End Street Homelessness Campaign, because we believe that the time has come to stop managing homelessness and to start ending it. Inspired by our work with Community Solutions in the USA and the Y-Foundation in Finland (who have both won World Habitat Awards due to their successful approaches to end street homelessness), we are now working with a large network of stakeholders in European cites to show that every community can end street homelessness. This new post will be part of the Homelessness Programme team, delivering our model of support to both longstanding partners as well as playing an integral role in helping us grow the campaign in Europe (particularly Central and Eastern Europe).

**About you**

We want someone who is committed to supporting organisations to create real social change. You will be interested in working directly with frontline and campaign organisations, understanding what the issues are on the ground, how our partners can be supported and building a clear evidence base of what works. This will help our partners plan and implement effective solutions including testing new approaches to address street homelessness.

You will play an integral role within the Homelessness Programme team, working closely with a range of consultants and external partners. You will be competent at developing long-term relationships remotely, including using a variety of methods to facilitate knowledge exchange, good practice and managing grant portfolios. You will occasionally be involved in other work areas within World Habitat, for example, assessing applications for the annual World Habitat Awards or attending events on behalf of World Habitat. Dependent on COVID-19, travel will be required to work with our partners across European cities, with potential opportunities to travel more internationally. Fluency in Spanish, French or other second language would be an advantage.

Due to the ongoing COVID-19 pandemic, all World Habitat staff attend an office in Leicester once a week (Monday) and work from home the rest of time. We will be moving to new Head Office in Leicester city centre at the end of 2021. Our preference is that you will live within commutable distance from our new office, however for the right candidate, we are open to offering a remote working contract (within UK).

**How to apply**

Please complete the application form and the equal opportunities and diversity questionnaire and return them to Katherine Windsor at: recruitment@world-habitat.org and indicate ‘Post: Programme Manager (Homelessness) in the subject field.

If you have any specific questions about the role please email Patrick Duce, Programme Lead (Homelessness) at: Patrick.Duce@world-habitat.org

**Closing date: Monday 18th October at 12:00pm (BST)**

Please read the **Guide to completing the Application Form** - to understand how we will shortlist applications - before completing your application. Please note that as part of our commitment to equality we anonymise applications before shortlisting them to reduce any risk of bias.

Due to the high number of applicants, we are only able to provide feedback to candidates to whom we offer an interview.